

# 2024 New Zealand Water Management Tour

Very Important Information

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## *Registration Fee Explanation, Travel Preauthorization Mandate, Cancellation Policy*

**1. What's included in your registration fee** - Your registration fee includes all lodging accommodations, ground transportation and most meals while in New Zealand. It does not cover such costs while en-route to and from New Zealand. Also, the registration fee DOES NOT include aircraft or ship transportation to and from New Zealand.

**2. Travel Preauthorization/Visa** - Prior to purchasing aircraft or ship transportation tickets to New Zealand, U.S. citizens MUST secure a valid/current U.S. Passport, AND MUST BE PREAUTHORIZED to board an aircraft or ship traveling to the country. Because the U.S. is a “waiver” country, its citizens can bypass the more involved Visa process and opt for the New Zealand Electronic Travel Authority (NZeTA) approach. This involves either downloading an app and applying on your phone for NZD \$17 or doing so via your computer for NZD \$23. Also you are required to pay an additional NZD \$35 tourism/environmental fee. **It can take up to 72 hours to receive approval or rejection of an NZeTA application so do not delay submitting this request.** For additional information and to apply for your NZeTA please see New Zealand's official government immigration site at: <https://nzeta.immigration.govt.nz/>.

**3. Event Registration Cancellation Policy** - All registration change, substitution, cancellation, or refund requests must be made in writing to [admin@waterstrategies.com](mailto:admin@waterstrategies.com). Substitution requests will be accepted at any time up to the commencement of the event. Other change or cancellation requests will be honored up to close of business (5:00 p.m. PST, Friday February 16, 2024). Valid cancellation requests will receive a refund of any registration fees paid minus a \$75 processing charge. Refund requests made after the cutoff date will not be accepted. Registrants who fail to attend the event, in part or in whole, are not eligible for a refund and will be billed for any balance due.

**QUESTIONS:** Please contact:

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